

# PROCESS MAPPING

## Available e-work BPM Courses

For more information please email us at [training@processmapping.com.au](mailto:training@processmapping.com.au)

**Process Mapping**  
Optimising e-Work



Our goal at Process Mapping is to 'Optimise e-work', and to make it an efficient and productive experience as possible for our clients.

**With our extensive experience of e-work and proven track record of over 6 years for delivering robust enterprise systems using e-work, we have a unique ability to deliver training in how to use, and make the best use of, e-work.**

### Course Pricing

We provide all courseware and pre-configured laptops for students to work with at your desired location. We can arrange premises for training at cost, but we find clients' local knowledge normally makes it much easier and cheaper for them to arrange it themselves.

Costs are inclusive of travel and accommodation within reason, and are for a course of up to five students, **not** per student.

Band A	Days	*Inclusive Cost		Resources provided	
		AU \$	US \$	Procedures	Libraries
Introductory	1	1,250	1,000		
<b>Developer</b>	<b>3</b>	<b>8,000</b>	<b>6,000</b>		<b>Common Library</b>
Administration	1	2,600	2,000	Admin Tools User Details	
Optimising e-work	1	1,500	1,250	Procedure Update	
User	1	1,250	1,000		
<b>Band B</b>					
<b>Advanced Developer</b>	<b>3</b>	<b>10,500</b>	<b>8,000</b>	<b>Development Procedure Update</b>	
.Net Integration	1	2,000	1,500		FreeFlow .NET toolkit for e-work
Reports and Queries	1	2,000	1,500		Grid to HTML Email Query Report
<b>Band C</b>					
Customised	Per day	2,750	2,000	Procedure Documentation	

\*This does not include any GST or local sales taxes which may be applicable

Courses are for up to 5 students. You can combine any courses, as long as the 'main' course (in **bold**) in any selected band is included. Different students may attend different courses, and if necessary we can provide more than one of any course to accommodate all students. It is quite common to have more than one 'Introductory' course, for example, in order to accommodate managers and BA's.

All courses require a non-refundable deposit of 10%. At our discretion this fee may be used as a credit against future courses in the event of cancellation.

**A discount of 25% will be applied for all courses booked before the end of November 2006.**

Courses in Band A will typically be delivered by either Wilana Love-Gray or Andrew Judd, and Courses in Band B will typically be delivered by Jerome Pearce or Chris Bell. Delivery of Band C Courses will depend on the selected content.

### Course Descriptions

Band A	Topics	Attendees	Prerequisites
Introductory	Use of the e-work Designer Building simple Procedures Overview of the e-work architecture	Business Analysts, Project Managers, Technical Leads and Developers.	None
<b>Developer</b>	<b>Map Design</b> <b>Form Design</b> <b>Form Segments</b> <b>Integrating Maps</b> <b>Building full Procedures</b>	<b>Developers new to e-work</b>	<b>Development experience</b> <b>Knowledge of SQL</b>
Administration	Database maintenance Database optimisation Backups Troubleshooting errors	Administrators of e-work systems	
Optimising e-work	A practical discussion of the best practices in developing with e-work with examples	Developers familiar with e-work	Development experience
User	Client	New users	None
Band B			
<b>Advanced Developer</b>	<b>Client scripting</b> <b>Server scripting</b> <b>Flags</b> <b>Sub-procedures</b> <b>Map Segments</b> <b>Libraries</b> <b>Tips &amp; Tricks</b> <b>Error diagnostics</b> <b>Web services</b>	<b>Developers familiar with e-work</b>	<b>Development experience</b> <b>Knowledge of e-work</b> <b>Understanding of SQL</b> <b>Knowledge of programming languages (Java, VB, C++ etc)</b>
.Net Integration	Integration with .Net code and ECL	Experienced Developers	Advanced Developer course
Reports and Queries	Building dynamic e-work reports Building external reports	Developers familiar with e-work	Advanced Developer course
Band C			
Customised	Whatever topics you decide	Developers familiar with e-work	Advanced Developer course

All course attendees will receive a certificate stating that they have attended the courses

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## **Included Libraries and Procedures**

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These files are provided to augment the relevant courses, and are available for your own internal use.

### **Common Library**

Includes generic History, Notes, Status and Designer Log forms. These last can be extremely useful for diagnostic purposes.

### **Admin Tools Procedure**

Provides a set of basic Administration tools in one package. These include: Designer Log viewer, update server settings, Update Groups (very handy), Various historical reports on Folder Activity, Cleanup old sessions, alerts and 'ghost' Folders, SQL execution, Delivery of files to a remote server, Query Folder, Adding new flag entries for existing Folders.

### **User Details Procedure**

This allows maintenance of users in the e-work database. It additionally allows the setting of Attributes, in many different ways, the random generation of passwords and a password time-out.

### **Development Procedure**

This is a comprehensive development control procedure. It includes Releases, Products, Components and Builds. Faults and Requests may be logged against any Component, and solutions may be estimated. This enables full control of the development of complete systems to be delivered to customers, along with customer logging of Faults and Requests.

### **Procedure Update Procedure**

This allows you to define SQL statements to be executed automatically when a whenever a Procedure is published. You can add any enhancements or additions not available in the Designer.

### **FreeFlow .NET toolkit for e-work**

A set of .NET class libraries built to simplify integration between ASP.NET and e-work.

### **Grid to HTML Library**

This creates a HTML table from a grid. There are several types: Plain, Collapsible tree, Folder, Folder tree, To Excel, To Clipboard, and a Custom segment to set your own options.

### **Email Query Report Procedure**

This allows the results of a grid to be emailed as an HTML file attachment to selected users and addresses at defined intervals. This is managed very easily just by adding a Map Segment to your Map and passing the Folder to it on the Deadline.

### **Procedure Documentation Procedure**

This e-work Procedure fully documents any e-work Procedure or Library file. The Map image may be included, and the Variables, Stages, Actions, Forms, Fields, Roles, Flags and any extra Table definitions are all listed in collapsible tables. Particularly useful features are a matrix of To do and Watch lists and Action rights for each Map, and lists of all Actions triggering or triggered by each Flag.